

Providing IT Solutions to Help Businesses Grow

At GTS, we offer smart, practical solutions to help small businesses grow and adapt in today's fast-changing world. Our goal is to make your day-to-day operations easier, more efficient, and more productive.

Who We Are

For over a decade, **Grand Technology Solutions (GTS)** has been a trusted Managed Services Provider supporting clients across the United States. We specialize in delivering secure, scalable, and compliance-driven IT solutions to organizations in finance, legal services, and small-to-medium-sized businesses.

At GTS, we understand that today's IT demands go beyond simple support—they require strategic foresight, operational resilience, and airtight cybersecurity. Our team combines deep technical expertise with a relentless focus on compliance, threat mitigation, and uptime assurance. From proactive end-user support to enterprise-grade security solutions, we empower our clients with the tools and protection they need to thrive in today's risk-intensive digital environment.

Our technical credentials and years of experience speak for themselves—but what sets us apart is the strong, lasting relationships we build with our clients

We don't just manage technology—we optimize, secure, and future-proof it.

Our Services

End-User Support

- Service Desk
- Remote Troubleshooting
- Endpoint Protection
- Patch Management
- Microsoft 365 and Azure AD
- On-site Support (where available)

Infrastructure & Networking

- Firewall Security
- Active Directory Management
- Virtual Private Network (VPN)
- Network Design and Support
- VLANs

Backup & Disaster Recovery

- Cloud and On-prem backups
- Microsoft 365 Backups
- Server Backups
- Disaster Recovery Testing

VoIP - Telephony

- Voice over IP Telephony
- Call Flows
- IVR Design

Contact Us



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What are Managed Services?

Managed Services are a proactive IT support model where a specialized providerlike GTS becomes an extension of your internal team, overseeing your technology environment with strategic intent. Instead of reactive, break-fix approaches, Managed Services deliver continuous monitoring, preventive maintenance, robust cybersecurity, and regulatory alignment—all under a predictable flat-rate pricing model.

This model enables organizations to:

- Reduce operational costs by eliminating the need for full-time, in-house IT staff.
- Minimize downtime through real-time monitoring and fast incident resolution
- Improve security posture with multi-layered defense strategies
- Ensure compliance with HIPAA, NIST, PCI-DSS, and other regulatory frameworks
- Scale operations efficiently as your business grows

Why Choose Us



Focused on You

Wetreat your business like our own, with personal service, clear communication, and solutions that fit your goals and budget.



Security-Approach to IT

At GTS, security isn't just a feature—it's part of the foundation. **We provide phishing and spam filtering, managed antivirus, vulnerability assessments, patch management, access control, and more**—all designed to reduce risk, ensure compliance, and give you peace of mind while you focus on running your business.



IT Support that makes Business Sense

With GTS, you gain access to a complete team of certified professionals, without the costs and complexity of managing an internal IT department—so you can focus resources where they matter most.

Cybersecurity Services

- Endpoint Detection and Response
- Phishing Simulator & Response
- Vulnerability Scanning
- Zero Trust Access Solutions

Compliance & Regulations

- Compliance Assessments
- HIPAA
- GLBA
- PCI-DSS

Credential Management

- Secure, centralized password vault with role-based access
- MFA-enabled login and password-sharing with audit logs
- Easy browser integration and user-friendly onboarding



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