Providing IT Solutions to Help Businesses Grow

Who We Are

For over a decade, Grand Technology Solutions (GTS) has delivered secure, scalable, and compliance-focused IT services nationwide. We support finance, legal, and small- to medium-sized businesses with reliable, standards-aligned technology.

Today's IT demands strategic planning, resilience, and strong cybersecurity. Our team provides deep expertise with an emphasis on compliance, threat mitigation, and uptime.

From proactive support to advanced security solutions, we equip clients to operate confidently in a high-risk digital world.

Our expertise matters—but the long-term partnerships we build with clients are what truly set us apart.

Our Services

End-User Support
- Service Desk
- Remote Troubleshooting
- Antivirus/malware
- Windows and Mac OS Update Management
- Microsoft 365 Solutions and Support
- On-site Support (where available)

Infrastructure & Networking
- Firewall Security
- Active Directory Management
- Virtual Private Network (VPN)
- Network Design and Support

Backup & Disaster Recovery
- Cloud Data Backups
- Microsoft 365 Backups
- Server Backups
- Disaster Recovery Testing

Voice Over IP (VoIP)
- Voice over IP Telephony
- Call Flows
- IVR Design

Call us for more info **(904) 606-6011**

What are Managed Services?

Managed Services are a proactive IT support model where a specialized provider like GTS becomes an extension of your internal team, overseeing your technology environment with strategic intent. Instead of reactive, "break-fix" approaches, Managed Services deliver continuous monitoring, preventive maintenance, robust cybersecurity, and regulatory alignment — all under a predictable flat-rate pricing model.

This model enables organizations to:

- Reduce operational costs by eliminating the need for fulltime, in-house IT staff
- Minimize downtime through real-time monitoring and fast incident resolution
- Improve security posture with multi-layered defense strategies
- Ensure compliance with HIPAA, NIST, PCI-DSS, and other regulatory frameworks
- Scale operations efficiently as your business grows

Why Choose GTS?

Focused on You

Wetreat your business like our own, with personal service, clear communication, and solutions that fit your goals and budget.

Security-Approach to IT

At GTS, security isn't just a feature—it's part of the foundation. We provide phishing and spam filtering, managed antivirus, vulnerability assessments, patch management, access control, and more— all designed to reduce risk, ensure compliance, and give you peace of mind while you focus on running your business.

IT Support That Makes Business Sense

With GTS, you gain access to a complete team of certified professionals, without the costs and complexity of managing an internal IT department—so you can focus resources where they matter most.

Cybersecurity Services

- Endpoint Detection and Response
- Phishing Simulator & Response
- Vulnerability Scanning
- Zero Trust Access Solutions

Compliance & Regulations

- Compliance Assessments
- HIPAA
- GLBA
- PCI-DSS

Credential Management

- Secure, centralized password vault with role-based access
- MFA-enabled login and password-sharing with audit logs
- Easy browser integration and user- friendly onboarding

GRAND TECHNOLOGY SOLUTIONS · MANAGED IT SUPPORT

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